

The Problem

One failed delivery breaks trust fast

01

The Psychological Effect of Lost Packages

When packages are lost or damaged, customers often feel frustrated and their trust in the shipping process diminishes, leading to negative perception of your brand.

02

Financial Implications of Shipping Issues

The costs associated with refunds, replacements, and chargebacks can significantly erode profit margins, especially when shipping problems are beyond your control.

03

Brand Perception and Customer Memory

Customers are more likely to remember failed deliveries than successful ones which can tarnish your brand's reputation, even if most deliveries are successful.

04

Wasted Hours and Financial Expenditure

Your costs escalate quickly, especially during peak trading periods diverting resources away from revenue-generating activities.

**Customers remember the delivery that failed,
not the hundred that didn't.**



Why Retailers Love it

Happy Customers, Healthier
Margins



01

Improved Customer Experience

By providing better protection and handling claims efficiently, you can enhance the customer experience leading to increased satisfaction and loyalty.

02

Zero Support Load

Ship-Safely manages the entire claims process, relieving the burden of handling customer inquiries related to failed deliveries.

03

Second Sales Opportunity

Every claim can be an opportunity for a second sale as Ship-Safely repurchase items that were lost or damaged.

04

Revenue Sharing Model with No Costs To You

Enjoy the benefits of a revenue-share model with ZERO upfront costs, allowing for increased profitability and a healthier bottom line.



Protect every order while growing your bottom line.





Let's Ship with Confidence

Start offering Shipping Protection in minutes



Zero Upfront Cost Model

You pay nothing upfront, meaning you will only be charged when a customer pays you, less the agreed percentage of revenue share. Payments are charged twice weekly.

Easy Integration with E-commerce Platforms

The seamless integration with major e-commerce platforms like Shopify, Shoptline and Shopware simplifies the implementation process for you.

Automated Checkout Insurance

Offering opt-in/out insurance at checkout is an automated process saving you time and resources, while providing an additional layer of protection for your customers.

Fast Settlement of Claims

Ship-Safely ensures that customers receive timely resolutions, which is crucial for maintaining a positive brand image.

Add value. Build trust. Unlock new revenue.



Our Claims Process

Solutions before you know there's a problem.

01

Proactive Detection

Ship-Safely identifies lost or delayed parcels proactively, often before you are even aware of the issue.

02

Instant Notification

The moment a parcel is flagged as lost, Ship-Safely notifies you, eliminating delays in identifying issues and initiating claims.

03

Streamlined Settlement

Once a lost parcel is confirmed, Ship-Safely processes and settles the claim directly with the customer, often within 48 hours.

04

Reduced Burden

No need for lengthy claims investigations, excessive paperwork, or internal follow-ups. You can allocate resources from managing claims to focusing on growth and customer satisfaction.

A Retailer focused solution, designed to scale.

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